

# uCertify

## Course Outline

### CompTIA A 220-902 Exam 2



30 Apr 2024

1. Course Objective
2. Pre-Assessment
3. Exercises, Quizzes, Flashcards & Glossary  
Number of Questions
4. Expert Instructor-Led Training
5. ADA Compliant & JAWS Compatible Platform
6. State of the Art Educator Tools
7. Award Winning Learning Platform (LMS)
8. Chapter & Lessons

Syllabus

Chapter 1: Operating System Basics

Chapter 2: Operating System Administration

Chapter 3: Working with Windows 8/8.1

Chapter 4: Working with Windows 7

Chapter 5: Working with Windows Vista

Chapter 6: Working with Mac OS and Linux

Chapter 7: Security

Chapter 8: Network Services, Cloud Computing, and Virtualization

Chapter 9: Mobile Operating Systems and Connectivity

Chapter 10: Troubleshooting Theory, OSs, and Security

Chapter 11: Understanding Operational Procedures

Chapter 12: Appendix A

Chapter 13: Appendix B

Chapter 14: Appendix: 3D Game Simulation

Videos and How To

9. Practice Test

Here's what you get

Features

10. Post-Assessment

## 1. Course Objective

Gain hands-on expertise in CompTIA A+ certification exam with CompTIA A+ 220-902 Exam 2 course. The course focuses on all the objectives of the 220-902 exam. 220-902 exam covers installing and configuring operating systems such as iOS, Android, Apple OS X and Linux; the fundamentals of cloud computing, security and operational procedures.

## 2. Pre-Assessment

Pre-Assessment lets you identify the areas for improvement before you start your prep. It determines what students know about a topic before it is taught and identifies areas for improvement with question assessment before beginning the course.

## 3. Exercises

There is no limit to the number of times learners can attempt these. Exercises come with detailed remediation, which ensures that learners are confident on the topic before proceeding.



## 4. Quizzes

Quizzes test your knowledge on the topics of the exam when you go through the course material. There is no limit to the number of times you can attempt it.

**101**

**QUIZZES**

## 5. flashcards

Flashcards are effective memory-aiding tools that help you learn complex topics easily. The flashcard will help you in memorizing definitions, terminologies, key concepts, and more. There is no limit to the number of times learners can attempt these. Flashcards help master the key concepts.

**87**

**FLASHCARDS**

## 6. Glossary of terms

uCertify provides detailed explanations of concepts relevant to the course through Glossary. It contains a list of frequently used terminologies along with its detailed explanation. Glossary defines the key terms.

**87**

**GLOSSARY OF  
TERMS**

## 7. Expert Instructor-Led Training

uCertify uses the content from the finest publishers and only the IT industry's finest instructors. They have a minimum of 15 years real-world experience and are subject matter experts in their fields. Unlike a live class, you can study at your own pace. This creates a personal learning experience and gives you all the benefit of hands-on training with the flexibility of doing it around your schedule 24/7.

## 8. ADA Compliant & JAWS Compatible Platform

uCertify course and labs are ADA (Americans with Disability Act) compliant. It is now more accessible to students with features such as:

- Change the font, size, and color of the content of the course
- Text-to-speech, reads the text into spoken words
- Interactive videos, how-tos videos come with transcripts and voice-over
- Interactive transcripts, each word is clickable. Students can clip a specific part of the video by clicking on a word or a portion of the text.

JAWS (Job Access with Speech) is a computer screen reader program for Microsoft Windows that reads the screen either with a text-to-speech output or by a Refreshable Braille display. Student can easily navigate uCertify course using JAWS shortcut keys.

## 9. State of the Art Educator Tools

uCertify knows the importance of instructors and provide tools to help them do their job effectively. Instructors are able to clone and customize course. Do ability grouping. Create sections. Design grade scale and grade formula. Create and schedule assessments. Educators can also move a student from self-paced to mentor-guided to instructor-led mode in three clicks.

## 10. Award Winning Learning Platform (LMS)

uCertify has developed an award winning, highly interactive yet simple to use platform. The SIIA CODiE Awards is the only peer-reviewed program to showcase business and education technology's finest products and services. Since 1986, thousands of products, services and solutions have been

recognized for achieving excellence. uCertify has won CODiE awards consecutively for last 7 years:

- **2014**

1. Best Postsecondary Learning Solution

- **2015**

1. Best Education Solution
2. Best Virtual Learning Solution
3. Best Student Assessment Solution
4. Best Postsecondary Learning Solution
5. Best Career and Workforce Readiness Solution
6. Best Instructional Solution in Other Curriculum Areas
7. Best Corporate Learning/Workforce Development Solution

- **2016**

1. Best Virtual Learning Solution
2. Best Education Cloud-based Solution
3. Best College and Career Readiness Solution
4. Best Corporate / Workforce Learning Solution
5. Best Postsecondary Learning Content Solution
6. Best Postsecondary LMS or Learning Platform
7. Best Learning Relationship Management Solution

- **2017**

1. Best Overall Education Solution
2. Best Student Assessment Solution
3. Best Corporate/Workforce Learning Solution
4. Best Higher Education LMS or Learning Platform

- **2018**

1. Best Higher Education LMS or Learning Platform

2. Best Instructional Solution in Other Curriculum Areas
3. Best Learning Relationship Management Solution

- **2019**

1. Best Virtual Learning Solution
2. Best Content Authoring Development or Curation Solution
3. Best Higher Education Learning Management Solution (LMS)

- **2020**

1. Best College and Career Readiness Solution
2. Best Cross-Curricular Solution
3. Best Virtual Learning Solution

## 11. Chapter & Lessons

uCertify brings these textbooks to life. It is full of interactive activities that keeps the learner engaged. uCertify brings all available learning resources for a topic in one place so that the learner can efficiently learn without going to multiple places. Challenge questions are also embedded in the chapters so learners can attempt those while they are learning about that particular topic. This helps them grasp the concepts better because they can go over it again right away which improves learning.

Learners can do Flashcards, Exercises, Quizzes and Labs related to each chapter. At the end of every lesson, uCertify courses guide the learners on the path they should follow.

## Syllabus

### Chapter 1: Operating System Basics

- Understanding Operating Systems
- Going Virtual
- Preparing for the Exam

- Summary
- Exam Essentials

## Chapter 2: Operating System Administration

- Interacting with Operating Systems
- Administrative Tools
- Disk Management
- Summary
- Exam Essentials

## Chapter 3: Working with Windows 8/8.1

- Windows Editions
- Installing Windows 8
- Windows 8 Boot Methods
- Summary
- Exam Essentials

## Chapter 4: Working with Windows 7

- Windows 7 Editions



- Installing Windows 7
- The Windows 7 Boot Sequences
- Windows 7 Features
- Windows 7 Administrative Tools
- Unique Control Panel Utilities
- Networking and Windows 7
- Windows 7 System Performance and Optimization
- Summary
- Exam Essentials

## Chapter 5: Working with Windows Vista

- Windows Vista Editions
- Installing Windows Vista
- The Windows Vista Boot Sequences
- Windows Vista Features
- Windows Vista Administrative Tools
- Distinctive Utilities
- Networking and Windows Vista

- Vista System Performance and Optimization
- Summary
- Exam Essentials

## Chapter 6: Working with Mac OS and Linux

- Best Practices
- Tools
- Features
- Basic Linux Commands
- Summary
- Exam Essentials

## Chapter 7: Security

- Common Prevention Methods
- Common Security Threats
- Workstation Security Best Practices
- Working with Windows OS Security Settings
- Mobile Device Security

- Destruction and Disposal Methods
- Securing a SOHO Network (Wireless)
- Securing a SOHO Network (Wired)
- Summary
- Exam Essentials

## Chapter 8: Network Services, Cloud Computing, and Virtualization

- Understanding Network Services
- Understanding Cloud Computing and Virtualization
- Summary
- Exam Essentials

## Chapter 9: Mobile Operating Systems and Connectivity

- Understanding Mobile Operating Systems
- Network Connectivity and Email
- Mobile Device Synchronization
- Summary
- Exam Essentials

## Chapter 10: Troubleshooting Theory, OSs, and Security

- Understanding Troubleshooting Theory
- Troubleshooting Operating Systems
- Troubleshooting Security Issues
- Troubleshooting Mobile Issues
- Troubleshooting Mobile Security Issues
- Summary
- Exam Essentials

## Chapter 11: Understanding Operational Procedures

- Understanding Safety Procedures
- Understanding Environmental Controls
- Understanding Policies, Licensing, and Privacy
- Demonstrating Professionalism
- Summary
- Exam Essentials

## Chapter 12: Appendix A

- Videos

## Chapter 13: Appendix B

- Mapping Videos to CompTIA A+ Exam 220-902

## Chapter 14: Appendix: 3D Game Simulation

### Videos and How To

uCertify course includes videos to help understand concepts. It also includes How Tos that help learners in accomplishing certain tasks.

**63**

VIDEOS

**19:14**

HOURS

## 12. Practice Test

**Here's what you get**

**90**

**PRE-ASSESSMENTS  
QUESTIONS**

**3**

**FULL LENGTH TESTS**

**90**

**POST-ASSESSMENTS  
QUESTIONS**

## Features

Each question comes with detailed remediation explaining not only why an answer option is correct but also why it is incorrect.

### Unlimited Practice

Each test can be taken unlimited number of times until the learner feels they are prepared. Learner can review the test and read detailed remediation. Detailed test history is also available.

Each test set comes with learn, test and review modes. In learn mode, learners will attempt a question and will get immediate feedback and complete remediation as they move on to the next question. In test mode, learners can take a timed test simulating the actual exam conditions. In review mode, learners can read through one item at a time without attempting it.

## 13. Post-Assessment

After completion of the uCertify course Post-Assessments are given to students and often used in conjunction with a Pre-Assessment to measure their achievement and the effectiveness of the exam.

**GET IN TOUCH:**

 3187 Independence Drive  
Livermore, CA 94551,  
United States



+1-415-763-6300



support@ucertify.com



www.ucertify.com

**www.uCertify.com**